

RETURN & REFUND POLICY

1. If the item not delivered between the promise time:

- (a) Same day delivery: 12PM-6PM (same day)
- (b) Next day delivery: 12PM-6PM (next day)
- (c) Selected city delivery: 12PM-6PM (day after tomorrow)

The Customers will not charged for the Goods that being send

2. For customer who purchased online, we going to refund back the payment through bank transfer

3. Customer needs to provide us a valid proof of the refund

4. Refund times may take time between 7-14 working days from the request date

5. Please take note that, refund process will take some time. Customer accepts due the administrative reasons, customer may receive the payment for the undisputed amounts within reasonable delayed time



Regards,
Mantap Express
Owned by Kontraktor Seri Taman Jaya (R37240/2018)